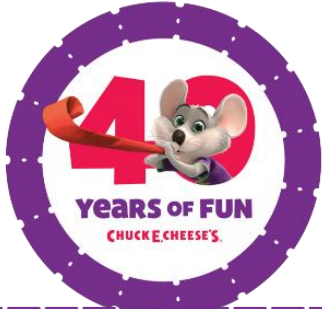


CHUCK E FOCUS

Week 27 – July 7, 2017

1707 Market Place Blvd Suite 200
Irving, TX 75063
972-258-8507



CHECK OUT THESE NUMBERS!

SHOUT OUT TO THESE OUTSTANDING RESTAURANTS FOR MAKING THE TOP 10 IN SALES INCREASE LAST WEEK!

	Restaurant	2016	2017	YOY Increase
1.	Dearborn, MI #359	\$16,000	\$28,752	79.7%
2.	Mississauga, ON #844	\$17,372	\$30,729	76.9%
3.	Muskegon, MI #829	\$9,039	\$14,964	65.6%
4.	Rochester, NY #517	\$13,467	\$21,165	57.2%
5.	Hamburg, NY #516	\$19,274	\$30,173	56.5%
6.	Charleston, SC #966	\$13,383	\$20,622	54.1%
7.	Darien, NY #685	\$13,220	\$20,154	52.4%
8.	Canton, MI #080	\$20,561	\$30,740	49.5%
9.	Niles, OH #745	\$9,512	\$14,027	47.5%
10.	Greece, NY #839	\$16,865	\$24,219	43.6%

CAST member SPOTLIGHT OF THE Week



CENTRAL

Meet Nair Adame, Cast Member in restaurant #952 South Fort Worth. Nair has been a super star with Chuck E. Cheese for 1 ½ years now and counting. Nair is always smiling and doing her best to help everyone around her including fill in Managers, guests, or just any other Cast Member who may need help. She also has a personality that brings happiness to everyone around her. Nair doesn't just do 100% at her job, she goes above & beyond giving 160%. Nair loves to read in her spare time so much, she can finish a 300 page book in one day!



SOUTHEAST

Meet Cinthia Deleon, Manager in restaurant #864 Harlingen. Cinthia has been a super star with Chuck E. Cheese for 6 years now and counting! She does an amazing job as she has started traveling around within her district to help other restaurants, and she puts a smile on everyone's face that she encounters. Cinthia has helped to open international franchise Chuck E. Cheese's including Guatemala and Toluca. She loves mangos and falls asleep every night to the movie Moana. She loves hiking, even if she has to go by herself.



WESTERN

Meet Brittany Saesee, Birthday Coordinator in restaurant #043 Visalia. Brittany has been a super star with Chuck E. Cheese for 1 year now and counting. Brittany is always going above & beyond for the parties she hosts and has gotten the most compliments on birthday surveys in our restaurant, working hard to improve our scores. She always makes sure the guest is first and that they have a magical day. Something unique about Brittany is she is always happy, smiling, and she makes everyone around her smile and laugh.

LET THE FUNshine!



Summer My Favorite Fun Contest

We sing, you sing, we ALL love to SING....While we COOK!



Week 1 Theme: Kitchen Song!

Let your creativity run free – make a quick 15-20 second kitchen song, sing it with your kitchen crew, and send in your submission!

This could end up being be a song that your kitchen crew starts singing regularly to make those extra busy times just that much more FUN in the kitchen!

- Dates for submissions: **July 14th – July 19th**
- **Regional Ambassadors:** Select your **3 Districts** to compete for company bonus points for this week's topic and let me know by **Wednesday, July 12th!**
- **District Ambassadors and District Managers:** Get with all your Restaurant Ambassadors to start brainstorming with one another!
- **Restaurants:** Send your **best submission** to your District Ambassador no later than **Wednesday, July 19th 12:00 PM CST**. If you get done early, send it in early by all means!
- **District Ambassadors:** Send your **top 3 submissions** to myfavoritefun@cecentertainment.com and copy your Regional Ambassador no later than **Wednesday, July 19th 11:59 PM CST** (if you have them all early, please feel free to send them in early!)
- **Regional Ambassadors:** Send your **top submission per district** to Sondra at sfincher@cecentertainment.com no later than **Thursday, July 20th 12:00 CST**. (earlier is always better if possible!)
- All entries should have the following information in the email:
 - ✓ **District Team name**
 - ✓ **Restaurant name and number**

1st, 2nd, and 3rd place winners per region, company-wide bonus points, AND quad winners will all be announced on **Friday, July 21**.

Have fun everyone as you let your musical talents flow!

If you have any questions, please feel free to reach out to me at sfincher@cecentertainment.com or your Regional Ambassador!



dear chuck e...

I was in the Dover restaurant by the mall with my 3 granddaughters. 2 of them are used to coming to Chuck E. Cheese's however, I do have another grand that is only 2. She too loves Chuck E. Cheese. The girls did not want to leave, which is nothing new to me. I always say that Chuck E. Cheese's is their 2nd home. While the girls were having fun, I was sitting. I must tell you that I saw all of the staff busy cleaning, helping guests and really just all working well. The restaurant looked nice! It was very clean, and I still saw workers cleaning the floor, wiping down, but yet still giving us guests time and help when we needed their assistance. I did tell the workers that they were doing a great job, however I felt that you needed to know. I got the chance to talk with one of the newest managers and I must say, I like her! She seemed like she is going to be good with Chuck E. I did see a brand new manager that just started that day, but I did not get the chance to chat with her. This entire team was right on point! They were all working the entire time that I was there. You need to show and tell them how great of a job they are doing and to keep it up! The guest really enjoys coming to a clean restaurant, it does make us want to buy food! Thanks again for everything!

Northeast Region
Dover, DE #759
RVP Jim Brawley
AD Daniel Bessemer
GM Alonzo Brewer

anniversaries

5 YEARS

Elias Mijango ~ Location 118
Clarissa Prado ~ Location 366
Maria Deleon ~ Location 407
Cynthia De La Torre ~ Location 426
Kathryn Ryan ~ Location 518
Rosario Flores ~ Location 588

10 YEARS

Canesha Walton ~ Location 705

15 YEARS

Milagro De La Fuente ~ Location 049
Maria Torres ~ Location 585

I just wanted to send my thanks and appreciation to the restaurant manager in Avon, IN and to this manager's boss and the company in general. I volunteer with Make-A-Wish and recently visited the restaurant in Avon to ask about having my wish party there. (the party before the actual wish to say "hey your wish is granted"). The manager, Chris Jones, was more than happy to accommodate us. He said he would take care of the family and the party, no questions asked. I sent him several emails before the party with the number of people as it continued to change/increase. He assured me it was no problem and he wasn't kidding. When we got there, he handed me more than enough pre-paid cards so that all the kids (and adults) could play as many games as they wanted. He ordered up pizzas for the entire party, provided souvenirs, and continuously made sure we were taken care of all night. The make-a-wish child, Brooklyn, is 4 years old with Leukemia and Downs and just the sweetest little girl you'll ever meet. She had the time of her life playing games, dancing with Chuck E. walking around with Chris, and eating pizza. Her parents thanked me a million times. They will be off to Disney in about 10 days and said this was a great way to start their wish off. Towards the end of the night, I talked with Chris about how he wants to do more of this kind of stuff and become more involved with Make-A-Wish. I'm going to try and get him in touch with some people at Make-A-Wish that can make this sort of thing happen. So again, I want to thank Chris, but also thank the people above Chris that empower him to make these types of nights happen. It was truly a great night for Brooklyn, her family, and everyone involved. Thank you!

Southeast Region
Avon, IN #674
RVP Bill Eich
DM Michele Beavan
GM Christopher Jones

I am writing to give recognition to this location. Its easy for people to complain but hard to write a good review and let me tell you I have never seen employees work hard on days that I would have given up on. I see them cleaning and yet keeping a smile on their face. I have been a regular client for some time and I keep coming back because of how I get treated. My husband does those surveys all the time but I personally wanted to tell someone higher how great some kids in that location are. I tell Ana all the time that I have been to a few different locations and its not the same. I needed to tell someone else being that she is a manager herself and honestly she gets recognized. Dominic has so much energy that I love how he plays with my daughter. I'm not sure her name but she is a girl who is just super friendly and I have met two of your managers Ana and Lidia who are so nice and always willing to listen – thank you!

Western Region
Thousand Oaks, CA #320
RVP Tim Kerum
AD Steve Charlebois
GM Claudia Rivas
Managers Ana and Lidia
Cast Member Dominic

This location is excellent! It should be flagship for the rest of your locations! It's clean and friendly, staff is excellent and inviting! We attended a birthday party and this is our go to for our 4 year old. The food is good, we like the recent remodel to get rid of the tubes, and addition of new games is great! Like the division of toddler games and older type games. Parking is great, and we love the open layout, visibility is key inside! Thanks guys and keep it up, the staff is great they are very attentive and professional and serve with smiles, thanks!

Central Region
Joliet, IL #678
RVP Chris Kelly
DM Angela Brewer
GM April Frantz



CHUCK E. LEARNING

Any questions or concerns, please contact your L&D Manager at learning@cecentertainment.com



- A recent pull of the button usage showed LESS THAN 1/3 of bottom quartile locations have pressed the button EVEN ONCE! So leave yourself a note, set an alarm, tie the string around your finger, but get those pizzas out to the guests and get them rung in!

https://youtu.be/u4Rj_WV7ok4



CHUCK E. CHEESE'S

HOT JOBS

general manager

367 ~ Ladera Heights, CA	767 ~ Baton Rouge, LA	736 ~ Columbus NW, OH
378 ~ Laguna Hills, CA	826 ~ Troy, MI	893 ~ Norman, OK
404 ~ San Jose Kooser, CA	792 ~ Woodbury, MN	548 ~ Virginia Beach, VA
761 ~ Santa Maria, CA	562 ~ Gulfport, MI	300 ~ Olympia, WA
665 ~ Olathe, KS	064 ~ Charlotte, NC	604 ~ Madison, WI

tech manager

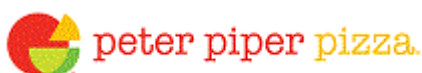
671 ~ Little Rock, AR	617 ~ Albany, GA	547 ~ Mayfield Heights, OH
108 ~ Redwood City, CA	359 ~ Dearborn, MI	540 ~ Lancaster, PA
109 ~ Burbank, CA	829 ~ Muskegon, MI	860 ~ Sioux Falls, SD
200 ~ Modesto, CA	564 ~ Memphis, MS	970 ~ Memphis, TN
612 ~ Athens, GA	471 ~ Newington, NH	856 ~ Waco, TX
613 ~ Douglasville, GA	524 ~ Middletown, NY	604 ~ Madison, WI
615 ~ Fayetteville, GA		842 ~ Milwaukee, WI

DISTRICT TECH MANAGER

District Tech Manager

Based in Vestal, NY

Please visit www.chuckecheese.com/careers to review all open Chuck E. Cheese positions



interested in a peter piper opportunity?

General Manager
General Manager

Green Acres, FL #1266
Las Vegas, NV #1256

Please visit www.peterpiperpizza.com to review all open Peter Piper Pizza positions